

GEORGE MUSIC SOCIETY

TERMS AND CONDITIONS

1. Detailed description of goods and/or services

GEORGE MUSIC SOCIETY is a Voluntary Association registered as a NPO with the VISION to encourage and foster musical interest by providing good quality music to the George Community. The society also aims to satisfy the musical needs of its members as well as that of the George community and surroundings. Our MISSION is to support musicians in the local community through fundraising projects, sponsors, organising concerts and events by inviting musicians and vocalists of local, national and international merit.

2. Delivery policy

On receipt of successful payment requests the order will be processed immediately, and (according to the type of transaction initiated) a pdf ticket or membership card will be made available for download immediately upon successful payment. Confirmation will be sent by email to the registered email address of the customer including an attachment with pdf concert tickets or membership card.

3. Return and Refunds policy

If a payment is verified and the customer has not received his pdf ticket or membership card, he/she should send an email to the registered email address of GEORGE MUSIC SOCIETY to request a ticket or membership card which he/she can collect at the next concert. Neither concert tickets, membership renewals or new membership applications can be refunded as there are no physical goods of monetary value to be delivered to the customer.

4. Cancellation policy

When a transaction is cancelled via the cancellation link on the payment page, a confirmation will be displayed that the relevant transaction is cancelled, and the corresponding transaction reference will be marked as cancelled and not be used again. When a transaction is cancelled from the website of the relevant Payment Gateway, the customer will be re-directed to the georgemusicsociety.co.za website and a confirmation will be displayed that the relevant transaction was cancelled. The customer will have to initiate a new transaction to buy concert tickets or renew / apply for membership..

5. Customer Privacy policy

GEORGE MUSIC SOCIETY shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from:

http://www.polity.org.za/attachment.php?aa_id=3569.

6. Payment options accepted

Payment may be made via Visa, MasterCard or by Instant EFT.

7. Card acquiring and security

Card transactions will be acquired for GEORGE MUSIC SOCIETY via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

8. Customer details separate from card details

Customer details will be stored by GEORGE MUSIC SOCIETY separately from card details which are entered by the client on PayGate's secure site. No card details will be stored by George Music Society For more detail on PayGate refer to www.paygate.co.za.

9 Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

10 Responsibility

GEORGE MUSIC SOCIETY takes responsibility for all aspects relating to the transaction including sale of services sold on this website, customer service and support, dispute resolution and crediting client ledgers upon successful payment.

11 Country of domicile

This website is governed by the laws of South Africa and GEORGE MUSIC SOCIETY chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature, 24a Plantation road, Heatherlands, GEORGE, 6530.

12 Variation

GEORGE MUSIC SOCIETY may, in its sole discretion, change this agreement or any part thereof at any time without notice.

13 Company information

This website is run by GEORGE MUSIC SOCIETY based in South Africa trading as a Non-Profit Organization and with registration number 204-014 NPO and Director Jacques Wessels.

14 George Music Society contact details

Company Physical Address: 24a Plantation road, Heatherlands, George
Email: georgemusicsociety@gmail.com
Telephone: +27 82 445 1535